

Martha A. García-Murillo
School of Information Studies
Syracuse University

114 Hinds Hall
Syracuse, New York 13244

T: 315.443.1829

F: 315.443.5806

W: <http://www.garciamurillo.com/>

EDUCATION

Syracuse University, January 2012
Certificate, Program for the Advancement of Research on Conflict and Collaboration (PARCC)

University of Southern California, 1998
Ph.D., Political Economy and Public Policy
M.S., Economics

National Autonomous University of Mexico, 1991
B.A., International Relations

National School of Teachers, Mexico, 1986
Diploma in Primary Education

ACADEMIC EMPLOYMENT

September 2011-	Full Professor , School of Information Studies Syracuse University
January 2008- 2012	Director, Master's program in Telecommunications and Network Management , School of Information Studies, Syracuse University Responsible for the admission, curriculum, financial aid decisions and involved in the marketing of the program and hiring of adjunct faculty. Under my directorship the program increased its numbers and in particular the number of women.
May 2005 -	Associate Professor , School of Information Studies Syracuse University
October 2008	Visiting Scholar , School of Library, Archival and Information Studies, University of British Columbia, Vancouver, Canada
1999 – 2005	Assistant Professor , School of Information Studies Syracuse University
2005	Associate Researcher , CIDE, Mexico As an associate researcher of CIDE I was one of the cofounders of ACORN-REDECOM, a network of information policy researchers which attracts more than a hundred scholars and regulators to its

annual conferences. I was responsible for writing the bylaws which included the formation of the board.

- 2003 **Visiting Scholar**, MIT - Program on Internet and Telecoms Convergence
- 2002 **Regulatory Officer**, International Telecommunication Union United Nations (Geneva, Switzerland)
I was in charge of making an analysis of all the telecommunications laws of countries in Central American region and then to propose a roadmap for their harmonization. This also entailed one on one interviews with regulators and policymakers from all of these countries.
- 1998-1999 **Assistant Professor**, Communication Systems Management
J. Warren McClure School of Communication Systems Management
Ohio University
- 1997-1998 **Visiting Scholar / Lecturer**, Strategic Management
Carlson School of Management
University of Minnesota
- 1994-1997 **Research Associate**, Telecommunications Management
Ctr. for Telecommunications Mgmt., Marshall School of Business,
University of Southern California
- 1996 **Assistant Lecturer**, Political Economy of Institutions
Department of Economics
University of Southern California
- 1993-1997 **Assistant Lecturer**, Global Communications
Department of Spanish and Portuguese
University of Southern California

AWARDS AND HONORS

- 2013 **Phi Beta Delta Society member**,
An international honor society dedicated to recognize scholarly achievement in international education. It provides scholarships to deserving students and helps enhance our knowledge about various cultures around the world.
- 2010 **AIS Volunteer Spotlight**,
For the development of a community of Latin American Scholars in the information systems field, the hosting the conference in Mexico and the creation of RECALSI, the first academic journal in the field in Spanish.
<http://home.aisnet.org/associations/7499/files/April%202010%20Vol%20Spotlight.pdf>

- 2008 **Jeffrey Katzer Professor of the Year Award**
The professor of the year award is voted by the students which allows the winner to deliver a speech during convocation.
<http://www.garciamurillo.com/teaching-award-speech.html>
- 2004 **Program on Latin America and the Caribbean (PLACA) Grant**
Syracuse University, Maxwell School of Citizenship,
Analysis of the universal services programs in Latin America
- 2003 **NET Institute Grant,**
New York University
Study of Internet Telephony
- 1996 **Dissertation Fellowship,** Phi Beta Kappa
- 1993 **“Gabino Barreda” Medal** for top GPA at UNAM
- 1992-
1993 **Graduate Tuition Award,** Earthward Bound Foundation
- 1992 **“The Best Student of Mexico” Medal**
- 1992 **Passed with Distinction,** Professional Examination, UNAM
- 1988 **National School of Teachers Scholarship**
Development for Latin American Teachers,
Madrid, Spain
- 1986 **Passed with Distinction,** Professional Examination, National School of Teachers
- 1982-
1986 **Scholarship,** National School of Teachers

RESEARCH AND SCHOLARSHIP

Refereed journals

Garcia-Murillo, M. (2013). *The impact of intelligent infrastructure investment on the well-being of a country.* (In progress)

Garcia-Murillo, M. (2013). Does a government web presence reduce perceptions of corruption?
Information Technology for Development, 19(2), 151-176.

Garcia-Murillo, M. (2012). Innovation strategies under uncertain regulatory circumstances:
Argentinean ICT MSMES. *Information Technology for International Development, 8(3), 53-67.*

- García-Murillo, M. (2011). Regulation Resources and Innovation: The Argentinean telecommunications case. *Journal of Information Policy*, 1, 260-286.
- García-Murillo, M. (2010). The Effect of Internet Access on Government Corruption. *Electronic Government, an International Journal*, 7(1), 22-40.
- García-Murillo, M., MacInnes, I., & Rubleske, J. (2010). Virtual worlds in Higher Education: A Policy Simulation. *Int. Journal of Networking and Virtual Organisations*, 7(5), 245-432.
- García-Murillo, M., & MacInnes, I. (2010). Net Centric Distribution of Video Signal and Must Carry Rules in the U.S. *Communications and Strategies*, 77(1), 79- 99.
- García-Murillo, M., & Rendón, J. (2009). A Model of Wireless Broadband Diffusion in Latin America. *Telematics and Informatics*, 26(3), 259-269.
- García-Murillo, M. (2007). Number Portability in Central America. *INFO: the Journal of Policy, Regulation and Strategy for Telecommunications Information and Media*, 9(4), 25-37.
- Pick, J., García-Murillo, M., & Navarrete, C. (2007). Information Technology Research in Latin America. *Information Technology for Development*, 13(3), 207-216.
- García-Murillo, M., & Kuerbis, B. (2005). The Effect of Institutional Constraints on the Success of Universal Service Policies. *Telecommunications Policy*, 29(9-10), 685-796.
- García-Murillo, M., & MacInnes, I. (2005). The Impact of Legislative Change on the Behavior of Telecommunications Carriers. *Telecommunications Policy*, 29(8).
- García-Murillo, M. (2005). International Broadband Deployment: The Impact of Unbundling. *Communications and Strategies*, 56(1).
- García-Murillo, M. and McKnight, L. (2005). The Effects of Internet Telephony on the Universal Service Program in the U.S. *Review of Network Economics*, 4(3).
- García-Murillo, M., and Pick, J. (2004). Interconnection Regulation: Explaining Dominance by Incumbents in Mexico and the United States. *Communications and Strategies*, 53(1).
- García-Murillo, M. (2004). Armonización de las Leyes de Telecomunicaciones en Centroamérica. Relaciones entre Principales y Agentes. *Revista de Ciencias Sociales*, 105(III).
- García-Murillo, M. (2004). Regulatory Responses to Convergence: Experiences from Four Countries. *INFO: the Journal of Policy, Regulation and Strategy for Telecommunications Information and Media*, 7(1).
- García-Murillo, M. (2004). Institutions and the Adoption of Electronic Commerce in Mexico. *Electronic Commerce Research*, 4(3).

- García-Murillo, M. (2003). Patchwork Adoption of ICTs in Latin America. *Electronic Journal of Information Systems in Developing Countries*, 15(1).
- García-Murillo, M., Maxwell, P., Boyce, S., St. Dennis, R., Shetty, S., & Shroyer-Keno, J. (2003). Glenview Hospital Knowledge Base. *Annals of Cases on Information Technology*, 5.
- García-Murillo, M., & MacInnes, I. (2003). The Impact of Technological Convergence on the Regulation of ICT Industries. *Journal of Media Management*, 5(5), 57-67.
- García-Murillo, M., & Annabi, H. (2002). Customer Knowledge Management. *Journal of the Operational Research Society*, 53(August), 875-884.
- García-Murillo, M., & MacInnes, I. (2001). FCC Organizational Structure and Regulatory Convergence. *Telecommunications Policy*, 25(6), 431-452.
- Roycroft, T., & García-Murillo, M. (2000). Trouble Reports as an Indicator of Service Quality. *Telecommunications Policy*, 24(10-11).
- García-Murillo, M. (1994). Three Fallacies of the NAFTA Debate. *The LockeSmith Review*, 1.

Books

- García-Murillo, M. (2013). *Leadership and culture: Student workbook*. Jamesville, NY: Crysalus.
- García-Murillo, M. (2012). *Theory construction series: The basics about theory*. Jamesville, NY: Crescit Scientia
- García-Murillo, M. (2012). *Theory construction series: Building theory from concepts* Jamesville, NY: Crescit Scientia
- García-Murillo, M. (2012). *Theory construction series: Building theory from existing work, finding your contribution*. Jamesville, NY: Crescit Scientia
- García-Murillo, M. (2012). *Theory construction series: Building theory from the ground up* Jamesville, NY: Crescit Scientia
- García-Murillo, M. (2012). *Theory construction series: Levels of analysis and theory* Jamesville, NY: Crescit Scientia
- García-Murillo, M. (2012). *Theory construction series: Research questions* Jamesville, NY: Crescit Scientia
- García-Murillo, M. (2012). *Theory construction series: The role of pilot studies in theory construction* Jamesville, NY: Crescit Scientia
- García-Murillo, M. (2012). *Theory construction series: Theory from the top* Jamesville, NY: Crescit Scientia

Wohlers, M., & García-Murillo, M. (2009). *EnREDos: Regulación y Estrategias Corporativas Frente a la Convergencia Tecnológica*. Bogota, Colombia: CEPAL, Naciones Unidas.

Book chapters

García-Murillo, M., & Gozen, E. N. (2012). Process theory: Components and guidelines for development In M. Mora, O. Gelman, A. L. Steenkamp & M. Raisinghani (Eds.), *Research methodologies, innovations and philosophies in software systems engineering and information systems*. Hershey, PA: IGI Global.

García-Murillo, M., & MacInnes, I. (2007). An Exploration of the Use of Games in Virtual Worlds for Online Education. In R. E. Ferdig (Ed.), *Handbook of research on effective electronic gaming in education*. Hershey, PA: Information Science Reference.

Publications for United Nations agencies

García-Murillo, M., & Rendón, J. (2009). *VoIP Regulation in Latin America*. Santiago, Chile: ECLAC/DIRSI.

García-Murillo, M. (2007). *Las Instituciones como Marco de Referencia en el Proceso de Convergencia de las TICs* Santiago, Chile: ECLAC/DIRSI.

García-Murillo, M. (2006). *Convergencia y Regulación en Países Desarrollados: Estados Unidos, la Unión Europea y Japón*. Santiago, Chile: ECLAC/DIRSI.

García-Murillo, M. (2006). *Telecomunicaciones y Armonización de la Regulación en Centroamérica*. Geneva, Switzerland: International Telecommunications Union.

García-Murillo, M. (2003). *The Challenges of Convergence*. Geneva, Switzerland: International Telecommunications Union.

García-Murillo, M. (2003). *Las Telecomunicaciones y el Ambiente Regulatorio de la Región Centroamericana*. Geneva, Switzerland: International Telecommunications Union.

Other publications

García-Murillo, M. (2008). Interconexión y Convergencia. *L@tin.tel*, 4(11).

García-Murillo, M. (2007). De la Academia al Regulador: Periodo de Transición Regulatoria Hacia la Provisión de Servicios de 'Triple Play'. *L@tin.tel*, 3(8).

García-Murillo, M. (2004). *Assessing the Impact of Internet Telephony on the Deployment of Telecommunications Infrastructure*. New York: NET Institute.

McKnight, L., & García-Murillo, M. (2003). *The Regulatory Treatment of Internet Telephony The Future of Internet Phone Calling*. Washington, DC: New Millennium Research Council.

Unpublished manuscripts

Garcia-Murillo, M., & Espinoza, F. (2010). *Understanding Innovation in the telecommunications sector of rural Argentina*.

García-Murillo, M. (1998). *Institutional Development in the Software Industry: Intellectual Property Protection*. Unpublished Ph.D. dissertation, University of Southern California, Los Angeles, CA.

Worthington, R., Fife, E., García-Murillo, M., & Harrison, J. (1997). *Time Warner Turner Competitive Analysis*. USC: Center for Telecommunications Management.

Hanley, J., García-Murillo, M., & MacInnes, I. (1997). *Ericsson High Potential Manager Program: Competitor-Competitiveness Analysis of the Telecommunications Equipment Industry*. USC: Center for Telecommunications Management.

Hanley, J., Fife, E., García-Murillo, M., Harrison, J., MacInnes, I., & Pereira, F. (1996). *Benchmarking for Best Practices: A Performance Assessment Framework for the Global Telecommunications Industry*. USC: Center for Telecommunications Management.

García-Murillo, M. (1996). *Technology and Education: A Driver of Bandwidth Demand*. Los Angeles, CA: USC: Center for Telecommunications Management.

García-Murillo, M. (1995). *Electronic Commerce and Market Coordination*.

García-Murillo, M. (1991). *Japanese Direct Investment in the Mexican Electronics Industry*. National Autonomous University of Mexico, Mexico City.

Refereed conference proceedings

Garcia-Murillo, M., Velez-Ospina, J., & Vargas-Leon, P. (2012). *Where Should Governments Invest? The Impact of Economic, Political, Social and Technological Factors on the Formation of New Firms*. Paper presented at the ACORN-REDECOM May 18th.

García-Murillo, M., & Sergio, H. (2011). *Innovation in Developing Countries: The Argentinean Case*. Paper presented at International Telecommunications Society Biennial Conference, Tokyo, Japan.

García-Murillo, M., & MacInnes, I. (2010). *Net Centric Video Distribution and Must-Carry Rules*. Paper presented at International Telecommunications Society Biennial Conference, Tokyo, Japan.

- García-Murillo, M., & Espinoza, F. (2010). *Argentina Telecom Cooperatives as Open Source Innovators*. Paper presented at ACORN-REDECOM. Brasilia, Brazil.
- García-Murillo, M., & Fernandez-Diaz, M. (2009). *Regulation and innovation in the Argentinean telecommunications sector*. Paper presented at ACORN-REDECOM, Mexico City, Mexico.
- García-Murillo, M. (2009). *Opening to the World*. Paper presented at the iConference. Chapel Hill, NC.
- García-Murillo, M., & March, T. (2008). *Merging Without Crashing: The Impact of Convergence on the Legal Framework for Video Distribution*. Paper presented at TPRC. Arlington, VA.
- García-Murillo, M., & MacInnes, I.(2008). *An Exploration of the Use of Games in Virtual Worlds for Online Education*. Paper presented at the iConference. Los Angeles, CA.
- García-Murillo, M., & Rendón, J. (2007). *VoIP Regulation in Latin America*. Paper presented at TPRC. Arlington, VA.
- García-Murillo, M., & Rendón, J. (2007). *A Model of Wireless Broadband Diffusion in Latin America*. Paper presented at TPRC. Arlington, VA.
- García-Murillo, M. (2006). *Integración Regional en Centroamérica: Marco Estratégico de Decisiones Prioritarias (MEDEP)*. Paper presented at the Americas Conference on Information Systems. Acapulco, Mexico.
- García-Murillo, M. (2007). *Number Portability in Central America*. Paper presented at the ITS. Beijing, China.
- García-Murillo, M., & Rubleske, J. (2005). *Virtual worlds in Higher Education: A Policy Simulation*. Paper presented at the Sloan conference Orlando, FL.
- García-Murillo, M., & McKnight, L. (2005). *The End of Universal Service: Modeling the Market Effects of Internet Telephony*. Paper presented at the Pacific Telecommunications Council. Honolulu, HI.
- García-Murillo, M., & Kuerbis, B. (2004). *The effect of Institutional Constraints on the Success of Universal Service Policies*. Paper presented at TPRC. Arlington, VA.
(Selected among the best papers)
- García-Murillo, M. (2004). *Convergence of Regulatory Agencies: A Case Study Investigation*. Paper presented at the International Telecommunications Society Biennial Conference. Berlin, Germany.
- García-Murillo, M. (2003). *Assessing the Impact of Internet Telephony on the Deployment of Telecommunications Infrastructure*. Paper presented at the NET Institute Conference at NYU/Stern. New York, NY.

- García-Murillo, M., & Gabel, D. (2003). *International Broadband Deployment: The Impact of Unbundling*. Paper presented at TPRC. Arlington, VA.
(Selected among the best papers)
- García-Murillo, M. (2002). *Telecommunications Regulation and Technological Convergence in Latin America*. Paper presented at the International Telecommunications Society Biennial Conference. Seoul, Korea.
- García-Murillo, M., & Pick, J. (2002). *Interconnection Regulation in Mexico*. Paper presented at TPRC. Alexandria, VA.
- García-Murillo, M., & Pick, J. (2002). *Interconnection Regulation in Mexico and the United States*. Paper presented at the Global Information Technology Management World Conference. New York, NY.
- García-Murillo, M., Welych, M., Brady, L., Gupta, P., Kumm, M., Tsumura, A., et al. (2002). *The Virtual School @ Liverpool - A Teaching Case*. Paper presented at the Bled Electronic Commerce Conference. Bled, Slovenia.
- García-Murillo, M., & MacInnes, I. (2001). *The Impact of Legislative Change on the Behavior of Telecommunications Carriers*. Paper presented at TPRC. Alexandria, VA.
- García-Murillo, M. (2000). *Technological Advancement and Institutional Change*. Paper presented at the Workshop on Information Systems and Economics. Brisbane, Australia.
- García-Murillo, M., & MacInnes, I. (2000). *Regulatory Convergence in the Information Industry*. Paper presented at TPRC. Alexandria, VA.
- García-Murillo, M. (2000). *Resource Transfer in the Adoption of Electronic Commerce in Mexico*. Paper presented at the Americas Conference on Information Systems. Long Beach, CA.
- García-Murillo, M. (2000). *Institutions and the Adoption of Electronic Commerce in Mexico*. Paper presented at BITWorld. Mexico City.
- García-Murillo, M. (1998). *Company Strategies and Institutional Development for the Protection of Intellectual Property: The Case of Software*. Paper presented at the Academy of Management Annual Conference, Business Policy and Strategy Division. San Diego, CA.
- García-Murillo, M., & MacInnes, I. (1998). *How Internet Success will Lead to Broadband Failure*. Paper presented at the Consortium for Research on Telecommunications Policy and Strategy. Ann Arbor, MI.
- García-Murillo, M. (1995). *Electronic Commerce and Market Coordination*. Paper presented at the 70th Annual Western Economic Association Conference. San Diego, CA.

Workshops and invited presentations

- **Regulators Training Workshops: These are workshops for infrastructure regulators from all over the world. I provide training for these individuals on the follow topics:**

Next Generation Networks, sessions on Technology, Drivers, Services and Licensing.

PURC/Warrington College of Business Administration University of Florida

Gainesville, FL, (Aug. 2012 and Aug. 2013)

Convergence, PURC/Warrington College of Business Administration University of Florida,

Gainesville, FL, (Jan. 2012)

García-Murillo, M. (2010). *Telecom Policy in Latin America*. Paper presented at the Ecole Polytechnique Federal de Lausanne: e-gov Executive Master's degree. Veracruz, Mexico, June 3rd.

- **Workshop: These workshops are all related to theory construction. The objective was to help scholars to develop their own explanations. I have conducted multiple workshops on the different aspects of theory development at conferences and universities around North and South America.**

García-Murillo, M. and Naresh Kumar Agarwal (2012) , *Making a Contribution Part II: (A) Process vs. static theories, (B) Concepts, the building blocks of theory*. Training workshop, i-Conference, Toronto, Canada, February 22nd.

García-Murillo, M. and Roland M. Müller (2011). *Theory construction parts I. Finding you contribution and Part II Developing concepts the building block for theory*. Training workshop, Americas Conference on Information Systems, Detroit, MI August 12th.

García-Murillo, M. (2010). *Theory Construction: Finding Your Contribution*. Training workshop, Americas Conference on Information Systems, Lima, Peru, August 12th.

García-Murillo, M., Weiss, M., and Renear, A. (2010). *Sharing Experiences Related to Developing Theories for the Information Field*, iConference, Urbana-Champaign, IL., February 5th.

- **Seminars and invited presentations.**

García-Murillo M. (2011). *Data Security and Privacy*, Debate Organizer, TPRC September 23rd.

García-Murillo, M. (2008). *El Desarrollo de la Infraestructura de TICs en América Latina*. Paper presented at the 3er Congreso de Ciencias Exactas. Aguascalientes, Mexico, November 3rd.

García-Murillo, M. (2008). *Wireless Broadband for Latin America*. Paper presented at the Future Scenarios for Latin American Communications II. Columbia University, April.

- García-Murillo, M. (2008). *Theory Construction Workshop*. Paper presented at the School of Library, Archival and Information Studies, University of British Columbia. Vancouver, BC, October, 20th.
- García-Murillo, M. (2008). *Integración Regional en Centroamérica: Marco Estratégico de Decisiones Prioritarias (MEDEP)*. Paper presented at the Instituto Tecnológico y de Estudios Superiores de Occidente, (ITESO). Guadalajara, Mexico, January, 29th.
- García-Murillo, M. (2008). *Panel De Investigación (Three day workshops on research methods and theory construction)* Paper presented at the Instituto Tecnológico y de Estudios Superiores de Occidente (ITESO) Guadalajara, Mexico, January 29th-31st.
- García-Murillo, M. (2008). *Wireless Broadband Wireless Broadband Access for Latin America*. Paper presented at the Columbia Institute for Tele-Information (CITI). New York, NY, April, 27th.
- García-Murillo, M. (2006). *Las Instituciones Como Marco de Referencia en el Proceso de Convergencia de las TICs*. Paper presented at the Workshop UN Economic Comisión for Latin America and the Caribbean (ECLAC) and Regional Dialogue on the Information Society (DIRSI). Buenos Aires, Argentina, September, 21st-22nd.
- García-Murillo, M. (2006). *Las Telecomunicaciones en Latinoamérica*. Paper presented at the Instituto Tecnológico y de Estudios Superiores de Occidente (ITESO). Guadalajara, Mexico, August 2nd.
- García-Murillo, M. (2006). *Las Telecomunicaciones en Latinoamérica*. Paper presented at the Instituto Tecnológico y de Estudios Superiores de Occidente (ITESO). Guadalajara, Mexico.
- García-Murillo, M. (2006). *Opening To The World: The Effect Of Internet Access On Corruption*. Paper presented at the Yale Law School, Information Society Project. New Haven, CT, April 7th.
- García-Murillo, M. (2006). *Armonización de Regulación en Centroamérica*. Paper presented at the Comisión Técnica Regional de Telecomunicaciones de Centro América (COMTELCA). Managua, Nicaragua, April 25th.
- García-Murillo, M. (2005). *Broadband Deployment the Impact of Unbundling*. Paper presented at the ABA Workshop on Broadband. Washington DC, July 27th.
- García-Murillo, M. (2004). *Los Desafíos de la Sociedad de la Información en Iberoamérica*. Paper presented at the Annual Summit Regulatel-AHCIET. Santo Domingo, Dominican Republic, July 27th.
- García-Murillo, M. (2003). *Interconnection in Mexico*. Paper presented at the Massachusetts Institute of Technology (MIT): Communications Futures Program. Cambridge, MA, February 6th.

García-Murillo, M. (2002). *Harmonization of Regulation in Central America*. Paper presented at the ITU, Global Symposium for Regulators. Hong Kong, December 8th.

García-Murillo, M. (2002). *Universalización y la Viabilidad Económica de la Industria de Telecomunicaciones*. Paper presented at the 4o Plenario del Foro Latinoamericano de Entes Reguladores de Telecomunicaciones (Regulatel). Foz do Iguazu, Brazil, November 28th.

García-Murillo, M. (2002). *Competition Regulation In Chile*. Paper presented at the ITU, Competition Policy in Telecommunications Workshop. Geneva, Switzerland, November 20th.

PROFESSIONAL ACTIVITIES

2012	TPRC Board ACORN-REDECOM Board Program co-Chair, ACORN Americas Information and Communications Research Network Conference (Santiago, Peru)
2011	TPRC Board Program co-Chair, ACORN Americas Information and Communications Research Network Conference (Lima, Peru)
2010	TPRC Board IDRC Program Evaluator for the Connectivity in the Americas Program Program co-Chair, ACORN Americas Information and Communications Research Network Conference (Brasilia, Brazil)
2009	TPRC Board Program co-Chair, ACORN Americas Information and Communications Research Network Conference (Mexico City, Mexico) Co-founder ACORN-REDECOM
2008	NSF Reviewer Broadening Participation in Computing Track Co-chair, Spanish Program, Americas Conference on Information Systems, (Toronto, Canada)
2007	Editor/Founder Revista Latinoamericana y del Caribe de la Asociación de Sistemas de Información" RELCASI Program Committee Chair, Telecommunications Policy Research Conference NSF Reviewer, Broadening Participation in Computing
2006	Board Member, Telecommunications Policy Research Conference Program Committee Chair, Telecommunications Policy Research Conference

2005	Program Committee Vice-Chair, Telecommunications Policy Research Conference Mini-track Chair, IT in Latin America Americas Conference on Information Systems (New York City)
2004	Program Committee, Telecommunications Policy Research Conference Treasurer, Latin American and Caribbean Information Systems Association (LACAIS) Mini-track Chair, IT in Latin America Americas Conference on Information Systems (New York City)
2003	Guest Editor, Electronic Journal of Information Systems in Developing Countries (EJISDC) Associate Editor, Information Technology for International Development Journal Mini-track Chair, IT in Latin America Americas Conference on Information Systems (Tampa)
2002	Mini-track Chair, IT in Latin America Americas Conference on Information Systems (Dallas)
2001	Mini-track Chair, IT in Latin America Americas Conference on Information Systems (Boston) National Science Foundation SBIR Review Panel
2000	Mini-track Chair, IT in Latin America Americas Conference on Information Systems (Long Beach)
Memberships	PURC Public Utility Research Center AIS Association of Information Systems ISIE International Society of Institutional Economics LACAIS Latin American and Caribbean Association of Information Systems
Reviewer	Telecommunications Policy The Information Society Information Technology for International Development Electronic Journal of Information Systems in Developing Countries (EJSIDC) Americas Conference on Information Systems (AMCIS) RECALSI (Spanish language) Communications and Strategies

SYRACUSE UNIVERSITY SERVICE

2010-2011	Senate Committee on Budget and Fiscal Affairs, Chair Syracuse University RCM Budget Adjustments Committee Community Engagement & Economic Development BLISTS Faculty Advisor/Leadership Program Executive Committee Financial Aid The National GEM Consortium GRAD Lab at Syracuse University (speaker) Just Breakfast committee member
-----------	--

2009-2010	Senate Committee on Budget and Fiscal Affairs BLISTS Faculty Advisor/Leadership Program Executive Committee Financial Aid
2008-2009	SU Community Engagement & Economic Development BLISTS Faculty Advisor/Leadership Program Executive Committee Financial Aid JPM-Chase Community Initiatives Committee SU Abroad
2007-2008	BLISTS Faculty Advisor/Leadership Program Dean Search Committee JPM-Chase Community Initiatives Committee Ph.D. Program
2006-2007	BLISTS Faculty Advisor/Leadership Program Faculty Search Committee Dean Search Committee Faculty Representative SU Abroad TA Program Support the training of Graduate Assistants “Problem Based Learning”
2005-2006	Curriculum Committee Ph.D. Program Committee BLISTS Faculty Advisor/Leadership Program
2004-2005	WISE coordinator recruitment committee Ph.D. program committee
2003-2004	Personnel Committee
2001-2002	School of Information Studies, Syracuse University, Curriculum Committee Office of International Students and Scholars, International specialist recruiting outside reviewer
2000-2001	School of Information Studies, Syracuse University Faculty position recruitment committee School of Information Studies, Syracuse University, Systems Programmer and Administrator recruitment committee School of Information Studies, Syracuse University, Director of distance education recruitment committee
1999-2000	School of Information Studies, Syracuse University Faculty position recruitment committee